



WE'RE HIRING!

Associate / Officer Business Technology

Department: Digital Partnerships and Schemes & Hosting Services Business

Location: Karachi

Education: Minimum Bachelors in Computer Science, Software Engineering or related field

Experience: 02 – 04 years in relevant field

Deadline: April 09, 2024

Apply at: careers@1link.net.pk

Female candidates are encouraged to apply.



Title: Associate / Officer – Business Technology



Job Role & Requirements:

- Enable collaboration between business and technology for swift delivery of products and services.
- Handhold customers in areas where technological arm needs assistance.
- Translate customer requirements and form Business Requirements Document (BRD).
- Continuously monitor project performance and their impact on customer relationships.
- Draft internal SOPs and external product documents for customer facilitation wherever required.
- Understand the organizational culture and manage projects to meet the organizational objectives.
- Provide recommendation for new products that align with the company's strategic technology roadmap and identify new products that can help the company achieve its business goals.
- Provide guidance on requirement gathering and technology best practices to internal and external customers.
- Set up customer engagement calls and meetings (with both internal and external customers).
- Ensure transactions are processed smoothly to enhance transaction income.
- Conduct market research for new product development and enhancement.

At LINK we believe in equal opportunity & inclusivity for all. We encourage our employees to live a healthy life & work to the best of their potential. For employees to give their best, we offer:

- ① *Modular working options such as flexi-hours*
- ① *Continuous training and development*
- ① *Quarterly bonuses*
- ① *Heavily subsidized lunch and club facilities*
- ① *Employee educational support*
- ① *Performance bonuses*
- ① *Carpool incentive*
- ① *On premises gym facility*
- ① *In-person/online doctor consultation facility*

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