



Media Release

March 17, 2020

Usage of Banking Alternate Delivery Channels in Wake of COVID-19 Outbreak

In light of COVID-19 outbreak, where access to public places is to be avoided, more and more bank customers will look to operate from the restriction of their homes and offices. Most Pakistani banks offer Alternate Delivery Channels to facilitate banking transactions, many of which have been developed by banks in collaboration with 1LINK.

If you have not registered for Internet and/or Mobile Banking, then you are requested to contact your bank immediately to enjoy fruits of the following services 24X7 in these uncertain times:

- **1IBFT** (Inter Bank Fund Transfer Facility) allows you to transfer funds from your bank account to any other account in another bank electronically. Funds are transferred to the beneficiary account in real time, without the hassle of depositing cash or cheques in the beneficiary bank branch.
- **BPS** (Bill Payment Service) allows you to cut down your visit to bank branch to pay your bills from the comfort of your home or office. 1LINK offers 300 billers through its various payment platforms available on ATMs, Mobile Banking and Internet Banking offered by various participating banks.
- **Debit Card** services allow you to use your PayPak, VISA, MasterCard, UnionPay or JCB Cards at more than 14,000 ATMs and 55,000 POS (point of sale) machines nationwide for your payment needs.

Taking measures to ensure safety of yourself and your family should be the primary focus, and we all as a nation should team up to play our role in curbing the spread of this pandemic.

Wishing you a safe and COVID-19 free digital banking experience!

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